



## What is Healthcare Bluebook?

And other frequently asked questions

### COST

#### What is Healthcare Bluebook?

Healthcare Bluebook™ has been selected by your employer as an added benefit so you can shop for care, compare facilities, save money, and get the best quality for your medical services.

Did you know that in-network prices for the same procedure can vary by over 500% depending on the facility you choose?

Healthcare Bluebook's web and mobile application make it easy to save money on hundreds of common medical services and procedures by showing you the cost ranges in your area and providing you with a selection of **Fair Price™** (green) facilities.

We also provide detailed information on the quality of common inpatient procedures (those that require a hospital stay). We'll help you to easily identify and select a facility that has a high-quality rating.

#### What is the "FAIR PRICE?"

The **Fair Price™** is the amount you should reasonably expect to pay for a service or procedure and is based on the actual amount paid on the claim, not the billed amount, reflecting the discounts that the health plan has negotiated with the facility.

Here's an example of dramatic price differences between one facility and another.



### QUALITY

#### Aren't all hospitals good at everything?

No, very few hospitals are good at all procedures. For example, a hospital can be among the highest performing facilities in the US for heart surgery, yet the same hospital can also be among the lowest performing facilities for joint replacement.

#### How does Healthcare Bluebook assign quality ratings?

Healthcare Bluebook's quality ratings are designed to help patients understand each hospital's specific level of quality for a particular inpatient clinical area or procedure. Quality ratings are calculated for each clinical area by combining a hospital's performance in several areas: patient complications, patient safety, mortality, and compliance with standards of care. Calculations are based on a statistically significant sample drawn from Centers for Medicare and Medicaid Services (CMS) data.

Our methodology is validated and published in peer reviewed medical journals.

#### Can cheaper mean better quality? YES! Absolutely!

Providers with lower costs can have higher quality; there is no correlation between high cost and high quality. Healthcare Bluebook provides cost and quality ratings side-by-side for inpatient procedures, which is where quality matters most. By using Bluebook, it's easy to see which facilities offer the highest quality at the lowest costs.



**Healthcare Bluebook™**

# FAQs

## REWARDS

### How do I earn “Go Green to Get Green” Rewards?

You can earn rewards by searching for your procedure on Healthcare Bluebook, and visiting green providers for rewards-eligible procedures.

### How will I receive my reward? How long does it take?

Rewards will be processed on a monthly basis, but may be delayed due to the time it takes for claims to be billed and processed. Your reward will be distributed to you via your HSA, HRA, or FSA.

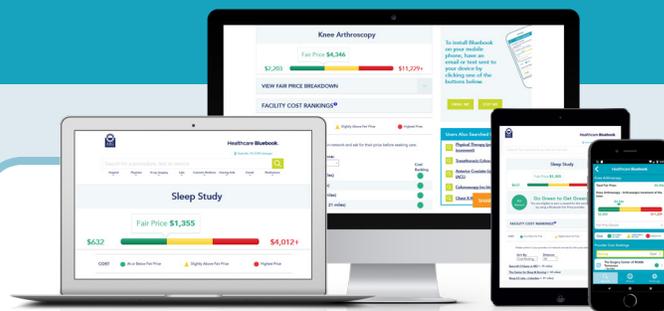
### Are my family members eligible to receive rewards?

Family members who are participating in a State Group Insurance health plan can earn rewards. However, rewards are always paid to the employee/enrollee.

### Can I earn multiple rewards?

Yes, you may receive multiple rewards for procedures rendered on the same day. For example, if you had cataract surgery on both eyes, you would receive two separate rewards for using a **Fair Price™** (green) provider. However, you cannot earn multiple rewards for the same procedure.

*REMINDER: Always check the in-network status of the provider before scheduling.*



## EASY SETUP

### How do I access Healthcare Bluebook?

#### ON YOUR PC, LAPTOP, AND/OR TABLET:

Login to Healthcare Bluebook and bookmark the search page for quick access.

[healthcarebluebook.com/cc/SOF](http://healthcarebluebook.com/cc/SOF)

#### ON YOUR MOBILE PHONE:

Download the app and login so you'll have Bluebook with you anytime you need to schedule a procedure.

#### Company Code: SOF

Once you've logged in, search for your procedure, review the price range shown on the color bar, then scroll down the page and review the list of facility options by quality and cost.

Bluebook's convenient color codes make it easy for you to identify those providers by cost and quality.

COST RATINGS	 At or Below Fair Price	 Slightly Above Fair Price	 Highest Price
QUALITY RATINGS	 Highest Quality	 Average Quality	 Lowest Quality



## Check It Out:

[healthcarebluebook.com/cc/SOF](http://healthcarebluebook.com/cc/SOF)  
800-513-6118

Download the App:



Company Code: SOF