

Checklist for Members:

✓	Scheduling surgery? Print and take this handy checklist with you when you register for surgery to be sure you remember to complete these important steps.
	Before surgery:
	1. Check your health plan's online provider directory to ensure your surgeon, assistant surgeon, hospital or surgery center, as well as other hospital-based healthcare providers participate your health plan's network. Call the provider's business office before you receive services to be sure they are still in the network.
	2. Be prepared to pay for services rendered by healthcare providers who do not participate in your health plan, even if you have no choice in selecting the provider. Note: PPO Plan members (administered by Florida Blue) may receive care from any doctor or healthcare provider, but pay more out-of-pocket for services from non-network providers - which could be significant.  Call their business office before you receive services to find out what your expected costs might be. Also, go to your health plan's website to use their cost estimator tool; call and ask the health plan for cost information (called pre-determination of benefits).
	3. Did you show the hospital or surgery center your health plan member ID card? Your ID card shows important information that identifies your particular type of health plan.
	With the hospital or surgery center:
	4. Ask the business office whether their facility participates in (not simply "accepts") your health plan's network. Don't assume; contracts may be discontinued.
	5. Ask if each of the healthcare providers involved in the surgery are participating in your health plan's network. Sometimes network hospitals use non-network specialists or other healthcare providers such as anesthesiologists, pathologists, radiologists and assistant surgeons, as well as laboratory and other hospital-based healthcare providers.  Be prepared to pay—or pay more out-of-pocket if enrolled in the State's PPO Plan (Florida Blue)—for services rendered by healthcare providers who are not participating in your health plan, even if you have no choice in selecting the provider.